

The CARE Team

“What is the CARE team?”

The CARE Team at Merrimack College is dedicated to the health and success of each student academically, socially, emotionally, physically, and spiritually. The purpose of the team is to identify and develop a plan for those students that may be experiencing more than ordinary transitional issues and may need a member of the campus community to check-in or offer assistance in some way. Through this outreach, it is our goal to make students aware of the resources that are available to them and help them to be successful.

Did you know?

*CARE is an acronym that stands for
Campus Assessment, Response, and Evaluation*

“What does the CARE team do?”

The CARE Team meets weekly in an effort to review all cases that are referred to them. After reviewing each student individually, the team determines appropriate outreach based on student needs and resources that can be provided to them. The CARE Team utilizes a vast network of faculty and staff from all across campus and identifies the key people who are best served to help the student solve their problem and succeed at the College. Once a connection between a student and staff has been made and resources have been offered, the team will then follow-up to ensure the student is in the best possible place to continue with their education.

“Who is on the team?”

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Dean of Students

Assistant Dean of Students
for Wellness

Dean of Student Success

Director of Hamel Health &
Counseling Center

Residence Life

Athletics

Campus Ministry

Center for Academic
Enrichment

Faculty

Merrimack College Police



“What types of issues can the CARE team help with?”

Students who are typically referred to the CARE team have recently shown some kind of distress or significant change in regular behavior, either in- or outside of the classroom. This can be due to the stresses of the academic calendar, a change in financial status, the death of a loved one, a challenging living situation, a recent illness or injury, or any other number of challenging issues that face college students today.

In reality, if there is any student concern that warrants some kind of intervention, the CARE Team can be notified and will review the student’s case.

“What can I expect when I file a CARE report?”

All members of the Merrimack College community can submit a CARE report on behalf of any student regardless of their class year or enrollment status.

Recognizing the sensitive nature of personal circumstances, the CARE Team is committed to protecting the privacy of our students. When a CARE report is submitted, the name of the student, the name of the reporter, and all information contained within the report are kept private within the CARE Team unless there is an imminent threat to safety of the student or others within the community.

When a member of the campus community submits a report, it is typically reviewed by a member of the CARE Team within 24 hours. Members of the CARE Team will make every effort to notify the person who submitted the report that it has been received and may ask for additional information. When student privacy allows, members of the CARE Team will remain in contact with the person who submitted the report to confirm that outreach has occurred.

“How can I contact the CARE Team?”

Dean of Student’s Office Telephone: 978.837.5175

Dean of Student’s Office: 3rd Floor, Sakowich Campus Center

CARE Team Website: www.merrimack.edu/care

Submit a CARE Report: www.merrimack.edu/merrimackcarereports

Email: care@merrimack.edu