# Incoming student IT FAQ

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**Where is the help desk located?**
We are currently located in McQuade Library.

**How do I change my password:**
You will want to go to password.merrimack.edu

**What if I get to campus and I am having a hard time connecting my devices?**
Please contact IT at 978-837-3500 or email askit@merrimack.edu

**Is there a hub that houses all of Merrimack's online applications?**
Yes, you can access that by going to https://mackapps.merrimack.edu/

**Does Merrimack have wireless across campus?**
Yes, Merrimack has wireless access across the whole campus.

**What devices can I hook up on campus?**
A full list of devices can be found here:
https://docs.google.com/document/d/1nRq_I82UBaG9AZHopG5OKn-5CuGHQlJusS99WSuseQs/edit?usp=sharing

**How do I receive tech support on campus**
You can call x3500 or send an email to askit@merrimack.edu

**Do I need to bring a printer on campus?**
No, Merrimack offers printers
Print from your iPad

**How do I sign up to be informed of school closings or emergencies?**
You can use this link to sign up for our Rave emergency notification messaging :
www.getrave.com/login/merrimack

**Does Merrimack offer discounts software?**
Yes, you can view the offerings at https://merrimack.onthehub.com/

**How do I access my classes on Blackboard?**
You will want to go to https://blackboard.merrimack.edu/ and login using the first part of your email address and your email password.  (e.g. smithj@merrimack.edu would use smithj)